# ETI APPLICATIONS TROUBLESHOOTING GUIDE

### Laserfiche Forms<sup>™</sup>

Laserfiche Forms has encountered a problem.

The form cannot be resubmitted by refreshing the web page.

## **Error Page:**

- If you encounter this error page, the application has likely closed and your application was not submitted.
- Refresh the page or navigate back to the application via the ETI website to confirm.

### **Blank Page:**

 If the application page is blank or isn't loading, this is likely due to a high volume of applicants. You will need to refresh the page until it is your turn to access the application

Your application number 30211 is already on file, application date is 12/27/2024. If you have any questions, please contact the ETI office.

**ERROR:** You already have an application on file for this round. Candidates may only submit **ONE** application per round of open applications.

# **Application on File:**

- If you encounter either of the above images, it means you already have an active application on file
- Reminder: You may only apply for one program at a time

**Note:** You can expect to receive a confirmation email with a copy of your application once it is received. High volumes of applications may result in a delay, so you please allow an hour to receive your confirmation email.